



Cookie Policy

Cookies are text files containing small amounts of information that are downloaded to your computer or mobile device from the websites you visit. They can improve your experience when using a website, for example by remembering your preferences and tracking your use of the website so that it can be improved to suit your needs. They can also help ensure that ads you see online are more relevant to you and your interests.

Websites must obtain consent to send cookies to your computer or mobile device unless the cookies are strictly necessary to provide you with services. By using our website, you consent to our use of the cookies described below. However, if you do not want us to continue sending cookies, you can change your cookie settings by following the instructions below, although this may affect some functionality controlled by cookies. For example, contact forms cannot be sent.

In the following Cookie Policy, we, Langoach Ltd trading as LangCo of Suite 1, 5th Floor, City Reach, 5 Greenwich View Place, London E14 9NN, United Kingdom, explain how our website (www.lang-coach.com) uses cookies, what their purposes are and what you can do to block them. Please read this Cookie Policy in line with our Privacy Policy and direct any questions you may have about how LangCo handles the matter of data protection to info@lang-coach.com.

How can I reject and/or delete these cookies?

All browsers allow you to reject and/or delete cookies either individually or all at once. The procedure depends on the browser you are using. We have included links to information on how to reject and/or delete cookies in the most commonly used browsers. Please remember to reject and/or delete cookies in all browsers you use to access the Nelsons website:

Internet Explorer - click on the link to go to the site.

<http://windows.microsoft.com/en-us/internet-explorer/delete-manage-cookies#ie=ie-11>

Chrome - click on the link to go to the page.

<https://support.google.com/chrome/answer/95647?hl=en>

Firefox - click on the link to go to the page.

<https://support.mozilla.org/de/kb/cookies-und-website-daten-in-firefox-loschen?redirectslug=delete-cookies-remove-info-websites-stored&redirectlocale=en-US>

Safari - click on the link to go to the page.

<http://support.apple.com/kb/PH11920>

The cookies we use

The table below explains which cookies we use on our website, why we use them and whether they are essential or a different type of cookie, such as 'function' or 'performance' cookies. We also indicate in the table whether a cookie is a "persistent" or a "session" cookie. The difference between the two types is:

Persistent cookies remain on your device between browsing sessions. They are activated each time you visit the website that created that cookie. For example, if a "persistent cookie" is used on a website that remembers your login details, you do not have to enter them every time you visit the website.

Session cookies allow website operators to link a user's actions over the course of a browsing session. A browsing session begins when you open a browser window and ends when you close the browser window. Session cookies are only temporary. Once you close your browser, all session cookies are deleted.

Some of the cookies listed below are set by our own website when you visit www.lang-coach.com. However, we also have cookies on our website that are set by third parties. For example, in order for us to play YouTube videos through our website, YouTube sets cookies on www.lang-coach.com (for more information on how YouTube uses cookies and what information is collected, please visit <http://www.google.com/policies/privacy/>).

Cookie Policy

Essential cookies are necessary to provide you with a service on a website. For example, cookies may be used to operate shopping baskets when you shop online, for your internet banking or to comply with legal requirements (e.g. to secure your data). Without the "essential cookies" listed below, we would not be able to operate our website.

Performance cookies collect information about how visitors use a website, such as which pages visitors visit most often and whether they receive error messages from websites. These cookies do not collect information that identifies a visitor. All information collected by these cookies is anonymous. We only use this information to improve our website.

| Cookie | Type | Description | Duration |
|----------------|---------------|--|----------|
| i | Advertisement | This cookie is set by OpenX to record anonymised user data, such as IP address, geographical location, websites visited, ads clicked by the user etc., for relevant advertising. | 10 years |
| _fbp | Advertisement | This cookie is set by Facebook to display advertisements when either on Facebook or on a digital platform powered by Facebook advertising, after visiting the website. | 3 months |
| fr | Advertisement | Facebook sets this cookie to show relevant advertisements to users by tracking user behaviour across the web, on sites that have Facebook pixel or Facebook social plugin. | 3 months |
| _ga_EEGVSXPWDD | Analytics | This cookie is installed by Google Analytics. | 2 years |
| _ga | Analytics | The _ga cookie, installed by Google Analytics, calculates visitor, session and campaign data and also keeps track of site usage for the site's analytics report. The cookie stores information anonymously and assigns a randomly generated number to recognise unique visitors. | 2 years |
| _ym_uid | Analytics | This cookie is by Yandex.Metrica. This cookie is used to set a unique ID to the visitor and to collect information about how visitor use the website. Thus it help to track the user and the collected informationn is used to improve the site. | 1 year |
| _ym_d | Analytics | This domain of this cookie is owned by Yandex.Metrica. This cookie is used to store the date of the users first site session. | 1 year |
| yandexuid | Analytics | This cookie is used to identify the users. This cookie collects information about how visitors use the website. This information is used for internal analysis and site optimisation. | 1 year |
| yabs-sid | Analytics | These are cookies used by Yandex Metrica script belonging to the company Yandex. This cookies are used to measure and analyse the traffic of the website by giving information about how the users use the website. | session |
| ymex | Analytics | This cookie is set by yandex. This cookie is used to collect information about the user behaviour on the website. This information is used for website analysis and for website optimisation. | 1 year |



Cookie Policy

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|------------------|-------------|---|----------|
| _ym_isad | Analytics | This domain of this cookie is owned by Yandex.Matrica. This cookie is used to collect information about the user like his characteristics, behaviour on page and targeted actions. | 20 hours |
| PHPSESSID | Necessary | This cookie is native to PHP applications. The cookie is used to store and identify a users' unique session ID for the purpose of managing user session on the website. The cookie is a session cookies and is deleted when all the browser windows are closed. | 7 days |
| _p_hfp_client_id | Performance | This cookie is set by the provider Elfsight. This cookie is used for preventing hyped up views. | past |

How can we make changes to our Cookie Policy?

Except to the extent limited by applicable law, we reserve the right, in its sole discretion, to update and amend all or parts of this Cookie Policy, at any time. The version published on the Site is the version actually in force.

What are my rights in relation to the processing of my personal data?

As an individual whose personal data is processed as described in this Cookie Policy, you have a number of rights that are explained in our Privacy Policy. Please note that exercising these rights is subject to certain requirements and conditions as set forth in applicable law.

If you wish to access personal data about you or exercise any of the rights of rectification, erasure, restriction of processing, objection (including objection to direct marketing or profiling), or portability of personal data, as detailed in our Privacy Policy, please contact us.

How to contact us?

If you have any questions or concerns about this Cookie Policy, or if you wish to access personal data about you or exercise any of your rights, please send a written request to us. You must provide evidence of your identity in order to exercise any of these rights. In case of requests that are manifestly unfounded or excessive, in particular, because of their repetitive character, we may charge a reasonable fee taking into account the administrative costs of providing the information or communication or taking the action requested; or refuse to act on the request. In case you have a complaint about the processing of your personal data, you have the right to lodge a complaint with a competent supervisory authority.